

13th IAAH World Congress on Adolescent Health – FAQ

1. About Us

What is IAAH?

[The International Association for Adolescent Health](#) is a multidisciplinary, non-government organization which aims to improve the health, development and wellbeing of 10-24-year-old adolescents and young adults, in every region of the world. Since its inception in 1987, IAAH has been committed to evidence-informed practices and policies, and to ensuring that young voices inform our work..

What is CAAH?

[The Caribbean Association for Adolescent Health](#) is a collaborative platform dedicated to advancing the health and welfare of Caribbean young people. Founded in February 2022, it brings together a diverse group of Caribbean professionals from varied fields including public health, adolescent medicine, and other areas of development.

The CAAH considers its partners to be all entities working in the interest of adolescent health and well-being. The organization has been newly formed by professionals and advocates with decades of committed investment in the field of adolescent public health, sexual and reproductive health, adolescent medicine, community outreach, academia and much more.

Why are you having a conference in Jamaica?

The International Association for Adolescent Health is committed to hosting meetings in countries and regions where there is limited access to Adolescent Medicine specialists. We are particularly proud to be hosting this meeting in Jamaica, home of [Dr. Sheila Campbell-Forrester](#), our inaugural Vice-President for the Caribbean Region!

This is our first World Congress in the Caribbean Region. This region has seen tremendous advancement in Adolescent Health services thanks to the efforts of the IAAH Vice Presidents for the Caribbean Region, Dr. [Abigail Harrison-Kong](#) and Dr. Asha Pemberton as well as our incoming Caribbean Region Vice-President, Dr. Jennifer Stuart-Dixon.

2. Registration & Payment

When can I register?

Registration is now open. Visit the IAAH World Congress [website](#) for details, including IAAH Member and Non-Member Country List for pricing.

What registration types are available?

Options include full conference, student, and single- and two-day passes and tiered pricing based

on IAAH membership status, Emerging Professional Network participation (for IAAH members only), and home country.

Is it too late to join IAAH to benefit from the discount?

No! Please join [IAAH](#) to qualify for discounted membership rates.

When does early bird registration end?

Early bird registration ends July 13, 2025. See the registration page for all deadlines and pricing tiers.

Can I register for just one day?

Yes. Single-day tickets are available for Thursday, Friday, or Saturday, including access to sessions, the exhibit hall, and selected networking events that day.

Who qualifies for the student rate?

Students must be formally enrolled in an accredited health-related college or university program (Associate, Undergraduate, or Graduate) as of Spring 2025 or later. Paid residents, fellows, interns, or employees in health fields are ineligible. Acceptable documentation includes class schedules, transcripts, or enrollment letters on official letterhead. IAAH may verify eligibility with additional documents.

Can I register a group and pay with one transaction?

Yes. Email a list of registrants with their details (full name, title, company, city, state, country, phone number, and email address) and meal preferences to admin@caribbeanaah.org. Note: group discounts are not offered.

What payment methods are accepted?

Visa, MasterCard, American Express, wire transfers, purchase orders (by request), and cash (on-site only).

How do I access and manage my registration?

After registering, you will receive a confirmation email from Buzz Werl Inc. containing a link to your registration dashboard. Use this dashboard to add events or manage your registration. Lost your confirmation? Visit the registration page or contact admin@caribbeanaah.org.

3. Attendance & Networking

Can individuals under 21 attend?

Yes, attendees must be at least 18 years old.

Can I register only for networking events?

No. Networking events require full or single-day registration.

Can I substitute someone if I cannot attend?

Yes. Submit substitution requests by August 15, 2025, including the new attendee's contact details, to admin@caribbeanaah.org.

4. Speakers & Presenters**When is the Call for Proposals?**

The Call for proposals is now closed. The steering committee is considering a call for Late Breaking Abstracts. Please check back for updates.

When will speakers be notified?

Notifications will be sent by early July 2025 with registration instructions. Registrations remain pending until verified.

Can I present or co-present virtually?

Presentations are expected in person. If you cannot travel, request virtual accommodation by August 30, 2025, at admin@caribbeanaah.org. Co-presenters are also expected to attend in person; exceptions will be considered case-by-case.

5. Travel, Visa & Accommodation**Where is the Congress held?**

Montego Bay Convention Centre (MBCC), Montego Bay, Jamaica.

How do I get there?

Participants arrange their own travel. A daily shuttle will run November 6–9, 2025, between Iberostar Jamaica (official hotel) and the venue.

Do I need a visa?

Check [this list](#) to see if your country requires a visa. To obtain visa documentation – click on the [link](#) to request an Invitation letter for your visa application.

Can I book a hotel now?

Yes. The official hotel is Iberostar Jamaica, an all-inclusive resort. Book at the special rate on the [Congress website](#).

Iberostar Jamaica is a luxurious all-inclusive resort in Montego Bay, Jamaica, which has stunning ocean views, pristine beaches, and exceptional amenities. The resort offers:

- All-inclusive accommodations with unlimited meals and beverages
- Luxurious rooms and suites with modern amenities
- Multiple dining options, water sports, and activities

- Star Camp kids' program and childcare services (available during the World Congress)

Do I need to register before booking hotel?

No. Hotel reservations can be made before Congress registration.

Are host housing options available?

Limited host housing, especially for students, is available. Contact admin@caribbeanaah.org.

Do you have information about discounted flights?

Yes. Please use our [Skyteam link](#) to find discounted tickets.

6. Meals, Accessibility & Childcare

What meals are included?

- Thursday: AM break, lunch, PM break, welcome reception (cash bar)
- Friday: AM break, lunch, PM break (Gala Dinner separate fee)
- Saturday: AM break, lunch, PM break

Are dietary needs accommodated?

Vegan and gluten-free meals are available. Other dietary restrictions require attendees to bring or arrange their own meals. No registration discounts are offered for opting out of provided meals.

Is there a dress code?

Business casual is recommended. Jamaica's November weather is warm with possible rain. In early November, Jamaica typically experiences warm, tropical weather with average highs around 84°F (29°C) and lows around 73°F (23°C).

[CHECK LOCAL WEATHER](#)

Is childcare available?

No on-site childcare is provided. Children under 16 are not allowed in breakout sessions; infants may be held by parents. A nursing room is available near the main ballroom. Iberostar Jamaica offers childcare options.

7. Cancellations & Refunds

What is the cancellation policy?

- Cancel by August 15, 2025, for a full refund minus a \$100 processing fee.
- No refunds after August 15.
- Send cancellations to admin@caribbeanaah.org.
- Refunds process within 30 business days.

What if the Congress is cancelled or rescheduled?

Registration fees will be credited to the new event date; no cash refunds.

8. Awards & Policy Forum

What awards are open for nomination?

Learn more about the awards and submit nominations [here](#). Nominations close July 31, 2025, for:

- IAAH Founders Award (extraordinary contributions)
- Young Professional Prize (early-career achievements)

Can I submit a motion for the Policy Forum?

Yes. Use [this form](#) to submit your motion.

9. Language, Continuing Education & Inclusion

Will materials be available in Spanish?

Yes, a Spanish-language digital program will be available.

Are Continuing Education (CE) credits offered?

Select sessions qualify. Information provided on-site and online.

Can I present on LGBTQ+ topics?

Yes. Presentations on LGBTQ+ health are welcome and respected.

10. Exhibitors & Sponsors

When does exhibitor registration open?

September 2025. Space is limited.

Can I reserve a booth in advance?

No. Booths cannot be pre-reserved. Sales are final and non-refundable.

What are additional exhibitor badge fees?

- \$250 per badge before October 9, 2025
- \$500 per badge after October 9, 2025

How can I learn more about sponsorships or booths?

Please review the sponsorship options at this [link](#). Sue Requa Cephas at admin@caribbeanaah.org.

11. On-Site Registration & Logistics

When and where can I pick up my badge?

- Iberostar Waves Rose Hall Hotel lobby, Wednesday, Nov 5, 2:00–5:00 PM

- Montego Bay Convention Centre mezzanine, Nov 6–8, 7:00 AM–5:00 PM

Do I need ID?

Yes, government-issued photo ID is required.

Can I reprint my badge on-site?

Yes, for a \$50 fee.

Will session recordings be available?

Yes, approximately six weeks after the conference. Contact admin@caribbeanaah.org for access.